

Moving in to Clifton Hill House

We are looking forward to welcoming you to your new home. Please read on for everything you need to know about arrivals and share this information with anyone who will be bringing you.

Before you arrive

1 Book your arrival slot

Shortly after you accept your accommodation offer you'll receive an email with a link to your online induction, which contains details on booking your arrival slot.

Clifton Hill House official arrival day:

- Sunday 23 September

Welcome Week activities will start from the official arrivals day.

However, you can choose to arrive as early as 18 September, by booking an earlier arrival slot.

2 Get packing

For full details of what is provided in your residence see your residence guide at:

www.bristol.ac.uk/students/accommodation/west-village/clifton-hill-house/

You will need to bring bedding. Your bed size is shown on your tenancy acceptance.

Please don't bring:

- Alcohol. Drinking in flats and rooms is discouraged in the first two weeks of term.
- Your car, unless you have applied for and received a parking permit.

On the day

3 Check the traffic

Like many major cities Bristol can be congested and this year there are road closures on Sunday 23 Sept for the Bristol Half Marathon. Please ensure you check travel information before setting off.

4 Where to go

The address you need to go to is:

**Clifton Hill House
Lower Clifton Hill
Bristol, BS8 1BX**

Senior Residents and staff will meet you. Moving day is very busy and parking is limited, so please help us to help you by keeping to your arrivals slot and taking direction from staff and students helping on the day.

If you arrive out of hours, you'll need to go to your Student Support Centre to gain access to your room.

Once you're in

5 Welcome meetings

We strongly advise that you try and make the time to go along to these – they're a chance to find out all you need to know about your residence and meet everyone too. You'll find out where and when your welcome meeting is from your Welcome Week information.

6 Need help?

From a broken light to homesickness, we're here to help. Your support centre is open 24 hours a day and 7 days a week. You can pop along in person, email or call. To find out more visit the West Village website:

**Student Support Centre, West Residential Village
0117 42 83301**

www.bristol.ac.uk/west-village

You can also contact the Accommodation Office about any aspect of your accommodation. For the location and opening times visit: www.bristol.ac.uk/accommodation/contact/