Student support in residences – a whole-institution approach

Student and Staff Open Forum
21 February 2018
Bristol's whole-institution model for pastoral care

- **University-wide**
  - Student Counselling
  - Student Health
  - Sport, Exercise and Health
  - Disability Services
  - Students' Union

- **Partnerships**
  - Public Health
  - NHS
  - National mental health and wellbeing charities

- **Faculties and Schools**
  - Personal Development Planning as part of Bristol Futures Curriculum
  - Personal Tutors and Academic Development
  - 24 Student Wellbeing Advisers - individual pastoral support and community building.

- **Residences**
  - 22 Residential Life Advisers – community building and individual support 24/7
  - 120 Chief and Senior Residents
  - One Senior Academic Tutor per Village
  - JCRs and Residential Experience Coordinators – student representation and activities
Support in residences
Our revised approach

Each student residence will be part of one of three Residential Villages in Clifton, Stoke Bishop and the City Centre (with a fourth planned for the Temple Quarter Enterprise Campus). Strong identities will be maintained for each residence.
Support in residences
Our revised approach

A team of 120 Chief and Senior Residents will live in each residence, to provide a familiar face and support for fellow students, as well as playing a key role in community building.
Support in residences
Our revised approach

Each Village will be led by two live-in senior staff, providing highly visible leadership – the Head and Deputy Head of Residential Life. They will be supported by a team of full-time staff, including a Residential Experience Coordinator, who will provide a focus for community activities.
Support in residences
Our revised approach

Each team will be based in a Student Support Centre, centrally located in each Village. Teams will get out and about across all residences in their Village to provide a 24/7 visible and approachable source of help, 365 days a year.

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Support in residences
Our revised approach

Each Village will have a Senior Academic Tutor, who will work with the Team and support students with complex academic and disciplinary issues in liaison with Schools. This will help provide separation between academic and personal matters.

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Support in residences
Building on our strengths

Each Hall of Residence will continue to have a student-led Junior Common Room (JCR) to represent student views and contribute to the life of the community.

Residential Life Advisory Committee in each Village will advise on community building and student wellbeing and encourage links with other parts of the University community.

Hall Alumni Committees and Associations will continue to be supported.

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